## Timely Care Delivery: Incapacitated/Unresponsive Patient



Clinical care teams are unable to acquire medical history information by traditional methods for incapacitated patients who may be unable to speak for themselves. Medical history information is not always readily available and can require a manual process of phone calls and faxing.

Use Case: Provide access to Point of Care for immediate and expanded access to community clinical data to assist with accurately capturing medical history information.

Project Details	Impact
<ul> <li>ED Admissions: Access to demographic, insurance, and PCP information</li> <li>Pharmacist: Access Medication History to support medication reconciliation efforts</li> <li>ED Provider: Access to recent visit histories, testing, and results data</li> </ul>	<ul> <li>Timely intervention and medical decision making</li> <li>Reduced phone calls and faxing</li> <li>Expedited ED chart creation in EMR</li> <li>Improved patient safety</li> <li>Improved Workflow Efficiencies</li> </ul>

