

Support Patient Routing to Appropriate Care Setting



A large number of ED visits are for non-urgent conditions. This can lead to increased healthcare costs, unnecessary testing, and weakened provider-patient relationships.

Use Case: Use Event Notifications allowing providers the opportunity to outreach to patient in order to review patient status and to determine appropriate level of care.

Project Details

- Leverage existing ADT feed to SDHL
- Subscribe to event-based notifications
- Upload specialized patient list – frequent utilizers

Impact

- Lower healthcare costs and maximize reimbursements
- Support patient by providing individualized care plans, intensive care management, and review of any barriers to care
- Decrease exposure and risk for adverse events