

Supporting Community Pharmacist



Pharmacists use Medication Therapy Management (MTM) program services to do in-depth medication reviews, follow-up phone calls to assess and promote patient medication adherence, and other clinical services. MTM services ensure patients are receiving optimal therapeutic outcomes.

Use Case: Pharmacists regularly perform medication reviews on patients, but a major challenge for community pharmacists is obtaining necessary clinical information which is manual, slow and time consuming. They are given access clinical data through the Point of Care.

Project Details

- Collaborative effort between SDHL, SDSU and Lewis Drug to enable pharmacists access to clinical data via Point of Care Exchange, to support their MTM program and other direct patient care services.
- SDHL assisted community pharmacists with aligning current clinical programs initiatives and workflows.

Impact

- Spend more time for patient care services
- Recommend less expensive, more effective medication therapy
- Reduce unnecessary phone calls and faxes
- Enable accurate and specific patient counseling
- Easily confirm diagnosis codes for drug/dose adherence, Medicare Part B billing
- Enhance CMRs resulting in more productivity
- Confidently identify Drug Therapy Problems