

ED Utilization for Chronic Pain Management



Recent current events and the opioid epidemic impacting the nation have highlighted the need for appropriate chronic pain management. With options to receive care at multiple end points in the community, a patient's drug regime can change frequently.

Use Case: Provide access to Point of Care as well as medication history.

Project Details

- Triage/Intake: Provides immediate and expanded access to community clinical data to assist with accurately capturing medication fill and encounter history.
- Provider: Assists with medical decision making.
- Pharmacy Team: Supports with accurate data access medications reconciliation for patients.

Impact

- Improves staff satisfaction by eliminating the phone and fax process to obtain a patient medication history information.
- Provided support with evaluation and ongoing medication management post discharge and early identification of misuse of substance abuse issues.