

# Accurate Clinical Documentation: Poor Historians



Trying to capture accurate medical histories from poor historian patients takes tremendous time and effort. Often, it requires clinical teams to go through the manual process of multiple phone calls and faxing to receive accurate medical information for patients who are not able to provide accurate information themselves.

**Use Case:** Provide access to Point of Care as well as medication history.

## Project Details

- Triage/Intake: Provides immediate and expanded access to community clinical
- Provider: Assists with medical decision making
- Patient: Assists with capturing accurate medication histories

## Impact

- Reduce unnecessary duplicate, high cost testing
- Improved patient satisfaction and safety
- Workflow efficiencies
- Improved provider/staff satisfaction